Fukunori Ito/E/TMC0@TMC0 04/11/2007 07:28 PM

- To Ken Glasser/TMS/Toyota@TOYOTA@TMCE, Michael Collinsworth/TMS/Toyota@TOYOTA@TMCE
- cc Yutaka Atsumi/E/TMC0@TMC0, Yoshihito Kumazawa/E/TMC0, MitsunorilSasano/O/TMC0@TMC0, Hiroyuki Okawa/O/TMC0, Shigeyuki

bcc

Subject Re: Windom; Op Code Request

Hello Michael-san and Ken-san

Thank you for your reply of VIN#,

Regarding the OP code,

As Okawa-san might explain you process of campaign,

I have received information of campaign Draft? from you and I have asked J-CQE for this issue.

J-CQE have been mentioned and asked this issue by PQSS, TMS too.

So, I would like you to send me official latter <fill out with National manager sign> of "Passionate Pursuit of Perfection" for this issue by ASAP.

Therefore, we will discuss this issue with other issue with J-CQE tomorrow morning parallel.

CADD asks it officially to J-CQE, and J-CQE decides campaign for it, After that, J-CQE mention OP code to CADD and you.

Best regards,

Frank <Fukunori> Ito Quality Group TMC CADD Engineering Administration Dept Tel 0561-74-4665 Ext. 8-41-4665 Fax 0561-74-4966 Ext. 8-41-4966 IE-Maill Fukunori_ito@mail.toyota.co.jp

Ken Glasser@TOYOTA

**** Ken Glasser@TOYOTA

4**©**}

2007/04/12 10:12

II: Fukunori Ito/E/TMC0@TMC0

cc: Michael Collinsworth/TMS/Toyota@Toyota, Hiroyuki Okawa/O/TMC0@TMC0@TMCE

III: Re: Windom; Op Code Request

Frank-san, I am working with Michael Collinsworth on ES350 Floor Mat program. Previously Michael was asked about VIN information and provided the Answer in Blue text.

Question:

On the other hand, I still need to know "VIN/#" you installed the last floor mat (at port?). Please advise. Answer:

This information is not available.

Based on our infromation the last known VIN processed is JTHBJ46G772 which was processed on 03/08/2007. However due to accessory expansion program I am not able to sort past 03/08/2007.

TMS is requesting CADD support to obtain complete ES350 VIN list for <u>all VIN's delivered to TMS prior to 04/05/2007</u> to allow for complete mailing list to be developed.

Thank You

Ken Glasser E101 Toyota, Lexus & Scion Field Quality Engineer

Toyota Motor Sales U.S.A 19001 S. Western Ave Torrance, CA 90501 310-468-4996 ken_glasser@toyota.com

Michael Collinsworth/TMS/Toyota



Michael Collinsworth/TMS/Toyota 04/10/2007 03:51 PM

- To Hiroyuki Okawa/O/TMC0@TMC0@TMCE
- CC Jim Wimmer/TMS/Toyota@Toyota, Ken Glasser/TMS/Toyota@Toyota, Kenzo Nishiwaki/TMS/Toyota@Toyota, Mike Reding/Mobile/Toyota@Toyota, Shigeyuki Tomizuka/TMS/Toyota@Toyota, William de Manincor/TMS/Toyota@Toyota

Subject Re: Windom; Op Code Request

Please see my response in Blue.

Thank You Michael Collinsworth Toyota, Lexus & Scion Quality Manager (310) 468-4974 (Work Phone) (310) 503-8606 (Cell Phone)

Hiroyuki Okawa/O/TMC0@TMC0



Hiroyuki Okawa/O/TMC0@TMC0 04/06/2007 01:41 AM

- To Michael Collinsworth/TMS/Toyota@TOYOTA@TMCE
- cc William de Manincor/TMS/Toyota@Toyota, Kenzo Nishiwaki/TMS/Toyota@Toyota, Jim Wimmer/TMS/Toyota@Toyota, Shigeyuki Tomizuka/TMS/Toyota@Toyota, Ken Glasser/TMS/Toyota@Toyota, Mike Reding/Mobile/Toyota@Toyota

Subject Windom; Op Code Request



Michael-san

First of all, "Windom" - name on top of the title means "ES***" Japanese model.

The reason why I "put" the word is to avoid "any inconvenience". Please do not change the title.

And, please put my e-mail address in space of cc, and also e-mail me if you will.

By the way, thank you for sharing your time to talk about the following questions by phone yesterday.

1.) Op codes

CADD request J-CQE the new Op codes in response to your request.

Then, J-CQE will direct OSFOD to provide the code to CADD.

But it need time, and would be hard to meet your requested date - by Apr. 10.

If the 10th is not possible, what is the date we can receive the OP codes? This is a very high priority item for us.

*J-CQE = Japan-Customer Quality Engineering DIV.

*OSFOD = Overseas Service Field Operations DIV.

2.) CSC or P.P.P.?

P.P.P. (Passionate Pursuit of Perfection) "would be correct title" of activities TMS will be taking on this. P,P.P. will be OK.

On the other hand, I still need to know "VIN/#" you installed the last floor mat (at port?). Please advise. This information is not available.

Regarding "Quality Strategy Meeting - 2007", as for what suppliers CAD would like to visit during Biz-trip in May, I read your comments stated "Bill-san will respond by Apr. 20th". However, it is a little too late, that is because even though we suggested you to visit J-TACS, we would also like to suggest one more place - Hino plant where produce FJ-C and 4 Runner. In order for us to arrange meeting with them, can you please let me know his response A.S.A.P., hopefully by next weekend?

Bill will respond.

Best regards Hiro Ohkawa

TMC-CADD

TEL: +81 (0)561 74 4486 (Ext. 8-41-4486) FAX: +81 (0)561 74 4966 (Ext. 8-41-4966) Mailto: hiroyuki_okawa_o@mta.mx.toyota.co.jp

---- IIII: Fukunori Ito/E/TMC0 IIII: 2007/04/06 16:19 -----



Michael Collinsworth@TOYOTA

2007/04/06 07:51

■: Fukunori Ito/E/TMC0@TMC0

cc: William de Manincor/TMS/Toyota@Toyota, Kenzo Nishiwaki/TMS/Toyota, Jim Wimmer/TMS/Toyota@Toyota, Shigeyuki Tomizuka/TMS/Toyota@Toyota, Ken Glasser/TMS/Toyota@Toyota, Mike Reding/Mobile/Toyota@Toyota

III: ES350 Op Code Request

Frank-san,

Attached is the official letter form CAD to request OP codes for current CSC activities on the ES 350 All Weather Mats. We need to have the requested OP codes by 4-10-07.



Thank You Michael Collinsworth Toyota, Lexus & Scion Quality Manager (310) 468-4974 (Work Phone) (310) 503-8606 (Cell Phone)